

## **ABSTRACT**

An online Skycap Service provides for the use of managing luggage handling services across multiple service partners and destinations. It further provides for the tracking of luggage via an embedded RF chip. Users and Service Providers initially register with the mySkyCap Service and are provided additional functionality. For users, the system provides for families to schedule all the individual travel segments separately and have the entire itinerary transaction acted upon as a single financial transaction. It also allows for a hassle-free method for the transportation of luggage between travel destinations. For Service Providers, the ability to track luggage and associate it with travelers provides for increased security. A distinct advantage of this system is that it allows for the pickup and drop off of luggage at the convenience of the traveler and allows them to travel without worrying about their luggage. Another advantage is that it saves time from having to deal with luggage check-in and out at each destination – this is especially advantageous for large families with lots of children.